



AVILA COLLEGE

SCHOOL SPECIAL (CHARTER BUS) SERVICES 2025

SERVICE A1 : ROWVILLE (NORTH OF WELLINGTON RD) INCLUDING SILKWOOD, SOVEREIGN CREST, CARRINGTON ESTATE, STUD RD & GEORGE ST WANTIRNA.

SERVICE A2: TIMBERTOP ESTATE, WELLINGTON PARK ESTATE, HEANY PARK ESTATE, ROWVILLE (SOUTH OF WELLINGTON RD), LYSTERFIELD MULGRAVE & WHEELERS HILL

SERVICE A3 : MULGRAVE, DANDENONG NORTH & ENDEAVOUR HILLS

Aims of the service are to provide:

1. Safe transport to and from the College on each and every day of the school year.
2. Comfortable and reliable coach style travel with a regular driver.
3. A stop as close as practicable to the student's home address.
4. Punctual operation which will deliver the student to the College in time for school each morning and return them to their home suburb each afternoon.
5. A superior form of travel to existing public PTV services where modal changes are often required.
6. A viable alternative to the family car at a reasonable price.

You will find in this Information Pack:

- AM & PM Run Information for **Services A1, A2 & A3**
- Pricing details for all runs
- FAQ & Terms of Service
- **Application for Term Ticket 2025** form to be returned to us by **Fri Nov 8th, 2024**

The service is operated by AUSTRALINER OPERATIONS

PH: (03) 9543 1222 or EMAIL australiner@bigpond.com for additional information.

PLEASE NOTE!

To secure a seat on our service you must complete the attached-
APPLICATION FOR TICKET 2025 and return to us no later than

FRI NOVEMBER 8th 2024

All times, routes and fares may be subject to change prior to commencement of service due to College, Customer and/or Operational requirements.

(Accounts for payment are sent each term. Please forward your completed form directly and without delay to australiner@bigpond.com Payment options will be attached to your invoice.)

If your area or suburb is not listed in the current run format – you can put in a special request in the PREFERRED STOP POINT box on the 2025 APPLICATION FORM attached. You can also email us: australiner@bigpond.com



AVILA COLLEGE

SCHOOL SPECIAL (CHARTER BUS) SERVICES 2025

PRICING SCHEDULE

- The PM Services depart Avila College
 - at **15:35hrs MONDAY to THURSDAY**
 - at **15:15hrs FRIDAY** (*subject to operational requirements*)
- from the designated Bus Zone on Charles St (outside the College)

- Bus schedules operate to college timetable (early dismissal, late starts etc.)
- PM Arrival times are subject to traffic and as such, are not published.
- Fares per term are as follows:

Service	Zone	Price (2 Ways)	Price (1 Way)
SVC A1 AVILA	<i>Rowville Nth - inc. Major Cres, Carrington Estate, Sovereign Crest, Silkwood Estate</i>	\$590 (+ GST)	\$370 (+ GST)
SVC A2 AVILA	Zone A	\$590 (+ GST)	\$370 (+ GST)
	<i>Timbertop, All Rowville & Lysterfield</i>		
SVC A2 AVILA	Zone B	\$560 (+ GST)	\$350 (+ GST)
	<i>Garnett Rd, Mulgrave, Wheelers Hill</i>		
SVC A3 AVILA	Zone A	\$590 (+ GST)	\$370 (+ GST)
	<i>Endeavour Hills, Dandenong North</i>		
SVC A3 AVILA	Zone B	\$560 (+ GST)	\$350 (+ GST)
	<i>Jacksons Rd, Wellington Rd (Wanda St, VFL Park, Mulgrave Country Club) & Blackburn Rd</i>		

- All fares are subject to GST of **10%**. Tickets are issued on a per term basis.
- **Fares, Times and Routes and Pricing information published here are proposed and not final.** Any items may be subject to change as new Applications are received.

If your area or suburb is not listed in the current run format – you can put in a special request in the PREFERRED STOP POINT box on the 2025 APPLICATION FORM attached. You can also email us: australiner@bigpond.com

2025 SCHOOL SPECIAL – AVILA COLLEGE SERVICE A1(AM)

Rowville (North of Wellington Rd) including Silkwood, Sovereign Crest & Carrington Estates.

		ROUTE	STOP POINT	AM	(FRIDAY)
		<i>Travel via</i>	<i>Wellington Rd</i>		
ROWVILLE	Left		Napoleon Rd		
			PAX Bus Stop Affleck Way	0705	0715
	Right		Kelletts Rd		
CARRINGTON	Left		Rosewood Blvd		
	U Turn		Windsor Dr (roundabout)		
			PAX Bus Stop immediately	0710	0720
			PAX Bus Stop Heritage Way Reserve	0711	0721
			PAX Bus Stop after Exit Gates before Kelletts Rd	0712	0722
ROWVILLE NORTH / LYSTERFIELD	Right		Kelletts Rd roundabout		
	Right		Lakesfield Dr		
			PAX Opp. Nicholas Ct	0715	0725
	Right		Kimbolton Dr		
	Left		Palmerston Rd		
			PAX Stop before Napoleon Rd	0717	0727
	Left		Napoleon Rd		
	Right		Karoo Rd		
			PAX opp. Bonaparte Pl	0719	0729
			PAX Bus Stop Karoo Rd Reserve (Village Square)	0720	0730
	Left		Murrindal Dr		
			PAX Opp. Karoo Primary School	0722	0732
	Right		Wyandra Way		
	Right		Kelletts Rd		
			PAX Bus Stop Rowville Lakes S/CTR	0728	0738
ROWVILLE	Left		Goulburn Dr		
	Left		Tyers Cr		
	Right		Eildon Pde		
			PAX Bus Stop opp Tyres Cres (1st Bus Stop)	0729	0739
			PAX Bus Stop before Taylors Lane	0730	0740
	Left		Taylors Lane		
	Right		Bernard Hamilton Way		
			PAX Bus Stop Milk Bar	0733	0743
	Left		Turramurra Dr		
			PAX Bus Stop near Tirhatuan Dr	0735	0745
SCORESBY			PAX Bus Stop near Paratea Dr	0736	0746
	Right		Stud Rd		
			PAX Bus Stop Immediately (Avalon Rd)	0738	0748
			PAX Bus Stop Goodstart E.L.C (after Emmeline Row)	0741	0751
			PAX Bus Stop after Ferntree Gully Rd	0743	0753
WANTIRNA	Left		George St		
			PAX Bus Stop opp. Border Cl	0746	0756
			PAX Bus Stop St Jude's P/S	0748	0758
	Right		Argyle Way		
MT. WLY	Left		Mowbray Dr		
			PAX Bus Stop opp. Loxton Ave	0751	0801
			PAX Bus Stop Mowbray Dr after Rowena Rise	0753	0803
	Left		High St Rd		
			BUS Stop High St Rd outside Shops (opp. Ampol)	0755	0805
			BUS Stop High St Rd before Blackburn Rd (Church)	0805	0815
	Left		Stewart St		
	Follow Right		Portsmouth St		
		<i>Arrive</i>	<i>Avila College</i>	0820	0830

ROUTE STOP POINT

PM

(FRIDAY)

Depart College

1535


1515

Travel via

Charles St

Right

High St Rd

 **PAX Bus Stop after Blackburn Rd (past Supercheap Auto)**
 **PAX Bus Stop after Cathies Lane**
 **PAX Bus Stop near Ampol Servo Wantirna**

Right

Mowbray Dr

 **PAX Bus Stop after Roycroft Ave (1st Left)**
 **PAX Bus Stop after Loxton Ave**

Right

Argyle Way

Left

George St

 **PAX Stop opp. St Jude's Primary**
 **PAX Stop at Border CI (near Stud Rd)**

Right

Stud Rd

 **PAX Bus Stop after Evans St (in Bus Lane)**
 **PAX Bus Stop immediately before F.T.G Rd**
 **PAX Stop Stud Park Shopping Centre**

Left

Turrumurra Dr

 **PAX Immediately near Brusco CI.**
 **PAX Stop opp. Tirhatuan Dr**
 **PAX opp. Bernard Hamilton Way**

Left

Taylors Lane

Right

Eildon Pde (1st Right)
 **PAX Bus Stop immediately (Taylors Ln)**
 **PAX Stop Cnr Dandelion Dr (near shop)**

Left

Dandelion Dr

 **PAX Stop before St Lawrence Way**

Left

St Lawrence Way

Right

Kelletts Rd

Left

Wyandra Way

Left

Murrindal Dr

 **PAX Bus Stop immediately**
 **PAX Stop Karoo Primary School**

Right

Karoo Rd

Follow Right around Village Square

Left

Victoria Knox Av

 **PAX Bus Stop near Langhorne Cres**
 **PAX Bus Stop after Jubilee Dr**

Right

Sovereign Crest Blvd

Right

Napoleon Rd

1st Left

Palmerston Rd


 **PAX Stop Immediately (Marmont Pl)**

Right

Kimbolton Dr

Left

Lakesfield Dr

 **PAX Stop Nicholas Ct**

Left

Kelletts Rd

Left

Rosewood Blvd

U Turn

at Windsor Dr Roundabout – heading back to Kelletts Rd

 **PAX Bus Stop Immediately**
 **PAX Bus Stop Heritage Way Reserve**
 **PAX Bus Stop at Carrington Estate Gates before Kelletts Rd**

Right

Roundabout (onto Kelletts Rd)

Left

Napoleon Rd

 **PAX Bus Stop Teofilo Dr before Affleck turn**

Right

Wellington Rd - Return to Depot

2025 SCHOOL SPECIAL – AVILA COLLEGE SERVICE A2(AM)

	ROUTE	STOP POINT	AM	(FRIDAY)
ZONE A				
TIMBERTOP	Into	Timbertop Dr		
	Left	Tetragona Quadrant		
		PAX Stop #41 Tetragona Quadrant	0700	0710
ROWVILLE	Left	Stud Rd		
	Right	Bergins Rd		
		PAX Stop in Driveway #101 Bergins Rd (before Roundabout)	0705	0715
L'FIELD STH	Right	at Roundabout onto Churchill Park Dr		
	Left	Parkside Bvd		
		PAX Stop #23 Parkside Bvd	0710	0720
		PAX Stop opp. #42 Parkside Bvd (at the Rotunda)	0713	0723
ROWVILLE	Right	Churchill Park Dr (at T-Intersection)		
	Through	Roundabout		
		PAX opposite #66 Churchill Park Dr	0714	0724
ROWVILLE	Keep Left	Bergins Rd		
	Right	Liberty Av		
		PAX Stop Immediately Opp. Shearer Dve	0719	0729
		PAX Stop Opp. Shops (after roundabout)	0721	0731
ROWVILLE	Right	Clauscen Dr		
	Left	Gearon Av (2 nd Roundabout)		
		PAX Stop #41 Clauscen Dr	0724	0734
		PAX Stop Immediately – Lucy Hill Rise	0725	0735
ROWVILLE	Left	Braeburn Pde		
	Left	Wellington Rd		
		PAX Bus Stop before Wellington Rd Wellington Village	0727	0737
WHEELERS HILL	Right	Garnett Rd		
	ZONE B			
WHEELERS HILL		PAX Bus Stop before Whalley Dr (1st Bus Stop)	0738	0748
		PAX Bus Stop before Tanya Pl	0739	0749
		PAX Bus Stop Bellara Way (after Roundabout)	0741	0751
WHEELERS HILL	Left	Marykirk Dr		
	Right	Grandview Rd		
WHEELERS HILL	Left	Jells Rd		
	Right	Phoenix Dr		
		PAX Bus Stop near Columbia Dr	0745	0755
WHEELERS HILL	Left	Lum Rd		
	Right	Dirigo Dr (2 nd after Andelana Ave)		
		PAX Stop Dirigo Dr Reserve	0748	0758
		PAX Stop just before Andelana Ave	0750	0800
WHEELERS HILL	Right	Andelana Ave		
	Left	Lum Rd		
		PAX Bus Stop at St Matthews Anglican Church (on Lum Rd)	0751	0801
		PAX Stop at Oregon Cl	0753	0803
MT WAVERLEY	Cross	Ferntree Gully Rd		
		PAX Stop Moodie Dr	0755	0805
		PAX Stop after Threadbow Cr. (ped Xing before Whites Ln)	0756	0806
		PAX Stop before Waverley Rd (opp. Church - #3 Lum Rd)	0757	0807
MT WAVERLEY	Left	Waverley Rd		
	Over	Springvale Rd		
		PAX Bus Stop after Central Reserve (opp Myrtle St)	0805	0815
MT WAVERLEY	Right	Blackburn Rd		
	Left	High St		
MT WAVERLEY	Left	Stewart St		
	Arrive	Avila College	0820	0830

2025 SCHOOL SPECIAL – AVILA COLLEGE SERVICE A2 (PM)

ROUTE	STOP POINT	PM	(FRIDAY)
<i>Depart Avila College (Travel via Charles St, St Albans St, Stephenson Rd)</i>		1535	1515

ZONE B	
MT WAVERLEY	Over Blackburn Rd ☞ ☞ PAX Bus Stop after Myrtle St (past Bridgestone)
	Over View Mount Rd / Gallaghers Rd (Roundabout)
	Right Lum Rd ☞ ☞ PAX Stop Immediately at Baptist Church in Lum Rd ☞ ☞ PAX Stop Sheringham Dr ☞ ☞ PAX Stop opp. Moodie Dr (near FTG Rd Intersection)
	Cross over Ferntree Gully Rd ☞ ☞ PAX Stop opp. Oregon Ct
	Right Dirigo Dr (2 nd after Andelana Ave) ☞ ☞ PAX Stop Dirigo Dr Reserve ☞ ☞ PAX Stop just before Andelana Ave
WHEELERS HILL / BRANDON PARK	Left Andelana Ave
	Right Ninevah Cr
	Right Tudawali Cr
	Right Cootamundra Dr ☞ ☞ PAX Stop opp. Brandon Park P/S (Ped Xing) ☞ ☞ PAX Stop before Earlswood Dr
	Right Earlswood Dr ☞ ☞ PAX Bus Stop at St Matthews Anglican Church
	Right Lum Rd
	1 st Left Phoenix Dr ☞ ☞ PAX Stop opp. Columbia Dr
	Left Jells Rd
	1 st Right Grandview Rd
	Left Marykirk Dr
	Right Garnett Rd (1st Right) ☞ ☞ PAX Bus Stop before Haversham Ave/Bellara Way roundabout ☞ ☞ PAX Bus Stop after Tanya Pl (opposite)
	Left Wellington Rd
ZONE A	
	☞ ☞ PAX Bus Stop after Corporate Ave Intersection
ROWVILLE	Cross Stud Rd
	Right Clauscen Dr
	Left Gearon Av ☞ ☞ PAX opp. Lucy Hill Rise
	Left Braeburn Dr
	Left Yvette Pde ☞ ☞ PAX cnr Helena Crt
	Left Clauscen Dve
	Right Liberty Ave ☞ ☞ PAX Stop Liberty Ave Reserve (opp. Halsbury Dr) ☞ ☞ PAX Bus Stop at Shops (before Buckingham Dr Roundabout)
	Left Bergins Rd ☞ ☞ PAX Stop in Driveway #101 Bergins Rd (before Roundabout)
L'FIELD STH	Right at Roundabout (Churchill Park Dr)
	Left Parkside Bvd ☞ ☞ PAX Stop #23 Parkside Bvd ☞ ☞ PAX Stop opp. #42 Parkside Blvd (at the Rotunda)
	Right Churchill Park Dr ☞ ☞ PAX opp. #66 Churchill Park Dve

2025 SCHOOL SPECIAL – AVILA COLLEGE SERVICE A3(AM)

Mulgrave, Dandenong North & Endeavour Hills

ROUTE STOP POINT AM FRIDAY

		ZONE A		
ENDEAVOUR HILLS	Travel via	Heatherton Rd	↓	
	Right	Hallam North Rd		
	Right	Thomas Mitchell Dr (1 st right)		
		PAX Huxley Cr (1st left)	0700	0710
	Left	Conran Av		
	Right	James Cook Dr		
		PAX Bus Stop Immediately	0703	0713
		PAX after David Collins Dve (Southern Cross P/S)	0706	0716
		PAX Stop #144 James Cook Dr (after Zachary Hicks Cres on Right)	0708	0718
	Right	Daniel Solander Dr		
		PAX Bus Stop Simmons PI (1st Bus Stop)	0710	0720
		PAX Bus Stop opp Dampier Ct	0713	0723
	Left	Matthew Flinders Av		
		PAX Bus Stop opp. Endeavour Hills S/Ctr Car Park	0715	0725
	Over	Heatherton Rd into Mossgiel Park Dr		
	Left	Kennington Park Dr (after Paula Tce – at Roundabout)		
		PAX Bus Stop immediately	0719	0729
		PAX Bus Stop after Grove End Rd	0721	0731
	PAX Bus Stop before Power Rd	0722	0732	
Left	Power Rd			
	PAX Bus Stop opp Essex Park Dr (before H'ton Rd)	0724	0734	
Right	Heatherton Rd			
Right	Stud Rd			
Left	Brady Rd			
DANDENONG NORTH		PAX Bus Stop opp Dorset Rd (after Prospect Hill Cr)	0732	0742
		PAX Bus Stop opp Exner Dr	0733	0743
		PAX Bus Stop after Central Ave (before Gladstone Rd)	0734	0744
	Right	Gladstone Rd		
		PAX Bus Stop at Gladstone Reserve	0735	0745
	Becomes	Police Rd		
Right	Haverbrack Dr			
	PAX Bus Stop after Clendon Rd	0739	0749	
	PAX Stop Addison Ct (5th Left)	0740	0750	
	PAX Stop before Gladeswood Dr	0741	0751	
Left	Gladeswood Dr (1 st Left)			
	PAX Stop opp Mulgrave P/S	0743	0753	
MULGRAVE	Right	Jacksons Rd		
		PAX Bus Stop Gate 7 Dr (past Intersection)	0744	0754
		PAX Bus Stop Padey Dr (next Bus Stop)	0746	0756
		ZONE B		
MT W'LY	Left	Wellington Rd	↓	
		PAX Bus Stop Waverley Park Dr	0749	0759
		PAX Bus Stop Wanda St	0754	0804
	Right	Blackburn Rd		
	PAX Bus Stop Pinewood Shopping Centre	0802	0812	
Left	High Street Rd			
Left	Stewart St			
Arrive	Avila College	0805	0830	

2025 SCHOOL SPECIAL – AVILA COLLEGE

Effective 18/10/2024

SERVICE A3 (PM)

Mulgrave, Dandenong North & Endeavour Hills

ROUTE STOP POINT

PM

FRIDAY

Depart

Avila College







1535

1515

		ZONE B	
MTWLY	Left	Waverley Rd	
	Right	Forster Rd	
	Left	Ricketts Rd	
	Right	Blackburn Rd	
MULGRAVE	Left	Wellington Rd	
		🚰 🚰 PAX Bus Stop Avonhurst Dr	
		🚰 🚰 PAX Bus Stop Opp. Wanda St (Mazenod Stop)	
		🚰 🚰 PAX Bus Stop Mulgrave Country Club	
	Right	Haverbrack Dr	
		🚰 🚰 PAX Bus Stop after Aboyne Cl (opp Gladeswood Dr)	
		🚰 🚰 PAX Bus Stop opp. Addison Ct	
		🚰 🚰 PAX Bus Stop opp. Cloverdale Ct	
	Right	Clendon Rd (4 th Right)	
	Left	Amblecote Cr (T-Intersection)	
Left	Gladeswood Dr (T-Intersection)		
	🚰 🚰 PAX Stop opp. Mulgrave Primary School		
	🚰 🚰 PAX Stop before Jacksons Rd		
DANDENONG NORTH	Left	Jacksons Rd	
	Left	Police Rd	
		🚰 🚰 PAX Bus Stop before Monash Fwy Overpass	
	Follow Right	(becomes Gladstone Rd)	
		🚰 🚰 PAX Bus Stop after Murray Rd	
	Left	Brady Rd	
		🚰 🚰 PAX Bus Stop before Exner Dr (1st Bus Stop)	
		🚰 🚰 PAX Bus Stop after Exner Dr	
	🚰 🚰 PAX Stop Dorset Rd (1st Left after Monash Fwy Overpass)		
Right	Stud Rd		
		ZONE A	
ENDEAVOUR HILLS	Left	Heatherton Rd	
	Left	Power Rd	
		🚰 🚰 PAX Bus Stop after Essex Park Dr (1st Left)	
	Right	Kennington Park Dr	
		🚰 🚰 PAX Stop 1st Bus Stop on Kennington Park Dr	
		🚰 🚰 PAX Stop opp. Grove End Rd	
		🚰 🚰 PAX Bus Stop before Roundabout (Mossgiel Park Dr)	
	Right	Mossgiel Park Dr	
	Over	Heatherton Rd	
		🚰 🚰 PAX Endeavour Hills Shopping Centre	
	Right	1 st Roundabout into Daniel Solander Dr	
		🚰 🚰 PAX Bus Stop after Dampier Ct (2nd Bus Stop)	
		🚰 🚰 PAX Bus Stop before James Cook Dr	
	Left	James Cook Dr	
		🚰 🚰 PAX Bus Stop #113 James Cook Dr (after Taylor Ct)	
		🚰 🚰 PAX Stop Southern Cross Primary School	
		🚰 🚰 PAX Stop opp. David Collins Dve (bottom of hill)	
	Left	Conran Av	
Right	Thomas Mitchell Dr		
	🚰 🚰 PAX Stop opp Huxley Crt		
Left	Hallam North Rd		
Cross	Heatherton Rd		
Left	Reema Bvd		
	🚰 🚰 PAX Stop opp. Gleneagles S/C (near Hanna Dr)		

Effective 18/10/2024

NARRE WARREN NORTH

- Left Hanna Dr (at Roundabout)
- Left Heatherton Rd
- Right Hallam North Rd
- Left Belgrave-Hallam Rd
- Right Glen Vista Dr
-   **PAX Bus Stop before end of street**
- 3 Point Turn at T-Intersection
- Left Belgrave-Hallam Rd
-   **PAX Bus Stop – 1st Stop after exiting Belgrave Hallam Rd**
-   **PAX Stop – Mackellar CI Turn Lane**



AVILA COLLEGE

SCHOOL SPECIAL (CHARTER BUS) SERVICES 2025

TERMS AND CONDITIONS OF SERVICE

By utilizing this service you are agreeing to abide by the Terms and Conditions of Service as outlined below:

1. A ticket to travel is purchased on a **Per Term** basis. We are unable to issue refunds or discounts for part-travel or non-use of the service.
2. The Australiner bus - as a demand responsive service - is dependent on Applications received. Routes, Timetables and Fares are reviewed regularly and may be subject to change. The deadline for Term 1, 2025 Applications is **Friday November 8th, 2024**
3. It is a condition of travel that each student has a completed 2025 Application form returned to us. Travel will be restricted if we do not have your Application on file.
4. Payment for the service is due strictly by the due date listed on your Invoice. Travel may be restricted if payment is not received in a timely manner. Payment options include Credit Card & EFT Transfer. We are unable to accept Cash for security reasons. Any questions or issues relating to your account should be directed to accounts@australiner.com for assistance and prompt resolution.
5. **Additional pickup and set down points can be integrated to existing routes upon request.** These requests can be made on the Application form in the section titled "Preferred Stop Point". Whilst we will always do our best to accommodate these requests, it remains at the discretion of Australiner to accept or refuse proposed stops or changes to the route.
6. Passengers are asked to present a Boarding Pass and agree to be marked off a Daily Passenger Manifest, wear a supplied seat belt, conform to college behavioral standards and comply with driver directions in any safety related matters.
7. Any requests to change travel plans must be made in advance – and in writing to australiner@bigpond.com.

The service is operated by AUSTRALINER OPERATIONS PH: (03) 9543 1222 or EMAIL australiner@bigpond.com for additional information.



AVILA COLLEGE

SCHOOL SPECIAL (CHARTER BUS) SERVICES 2025

FREQUENTLY ASKED QUESTIONS

Q: How do I secure a seat for my child on the Australiner bus service?

A: Please fill in and return the attached Application for Term Ticket 2025 form included in this pack. Please include all requested information and return it to us by the cut off date – **Friday November 8th, 2024.**

Q: How do I fill in the Application Form?

A: As this document is a PDF this can be done digitally, or if you prefer – printed and filled in by hand. Please scan and return to us by email australiner@bigpond.com by the due date.

Q: What happens if my application is not returned by the due date?

A: After the due date we begin the process of developing our runs for the 2025 school year. These may reflect the included routes here very closely, or they may be significantly re-drafted based on new applications or existing customer requirements. Our aim is to provide the best possible service for the majority of customers – within operational and time constraints.

The earlier your application is in to us, the more likely we can consider any requested stops and special requirements. Applications received after this date will still be processed but we may not be able to route the bus service to meet your special requests. Those that choose to apply close to the start of Term 1, 2025 may not be guaranteed a seat.

Q: When will I hear from you regarding my application?

A: After a short period of time we will send you a note acknowledging receipt of your application form. You can then expect to hear from us again in January 2025 confirming your travel arrangements or offering you an alternative if your request is unable to be met.

Q: When will I need to pay?

A: Payment is due before the start of Term 1, 2025 or by the due date on your invoice. You will receive an invoice from our accounts department once your travel arrangements are finalized and confirmed by us.

Q: I have paid for the Term but my child has not travelled every day. Can I get a refund for unused travel days?

A: Sorry but we are unable to provide refunds or accept part payment for travel. The ticket is sold for the entire school term and this commitment ensures the viability of the school bus service for all travelers. As this service is not subsidized by the college or government it must remain financially viable to cover all associated costs.

There is a One Way travel option available at a reduced rate - and if you are experiencing financial hardship please contact Georgina in our accounts department (accounts@australiner.com) who will be able to offer alternative payment arrangements.

Q: Where will my child catch the bus, and what time?

A: From home it will be from your designated stop which we will confirm with you prior to the first day of operation. We will also confirm your stop time. Please be at your stop 5 minutes before your advertised departure time.

Please be aware that during the first week of operation the bus services are likely to be delayed due to a number of factors. Our new Year 7 students and families sometimes need a little time to get used to the service, and increased traffic volume on our roads can lead to further delays. Please be patient and wait at your stop – a bus will always arrive. After a week or two running times will become much more consistent.

From Avila College the buses will leave from the Charles St Bus Zone at the front of the school at **3:35pm (15:35hrs)** Monday to Thursday. Friday services are scheduled to depart **3:15pm (15:15hrs)** to confirm with the early finish on this day. This depends on operational requirements and cannot be guaranteed. Return home times are not published or guaranteed due to traffic conditions.

Q: How will my child know which bus to catch?

A: All our services will be marked with an “A” run number in the windscreen corresponding to the following runs:

A1 – Rowville (North of Wellington Rd) including Silkwood, Sovereign Crest & Carrington Estates

A2 – Timbertop Estate, Rowville South, Lysterfield, Mulgrave, Wheelers Hill & Mt Waverley

A3 – Endeavour Hills, Dandenong North, Mulgrave, Wellington Rd & Blackburn Rd

Please read any further information from us regarding the services carefully as these runs may change before the start of Term 1. If your child is uncertain they can always ask an Avila staff member or one of our friendly driver crew who will be more than happy to assist them.

Q: Is there a bus pass or identification that needs to be shown?

A: Yes – once your invoice is paid we will email you a Bus Pass document. Please follow the instructions contained in this document. This helps us account for your child as they use the service each day.

Q: Do I need to let you know if my child is not going to be on the bus?

A: If it's for a day or so you do not need to contact us, however if you are not going to be using the bus for an extended period - please do let us know by email.

Q: Can I change my stop, can I use a different stop if we miss the bus?

A: You are able to change any travel arrangements including stops in writing by email. Yes - you can use a different stop on occasion if you miss the bus. We recommend that you familiarize yourself with the route and have an alternative stop in mind for emergencies.

**Operators of Local Charter and Australia Wide Tours
Specialists in Personally Planned Itineraries**

**1355 North Road
Huntingdale 3166**

**ABN: 36 159 404 261
Accredited Operator: AO 007023**

AVILA COLLEGE

Phone: (03) 9543 1222

Mobile: 0407 565 051

**APPLICATION FOR TERM TICKET
2025**

Date:...../...../.....

Return by: Fri Nov 8th, 2024

Surname.....

Contact Name:.....

Address

Suburb Post Code

Telephone Numbers Private:

Business

Mobile

Signature

Email Address

Student Name(s)

Year Level(s)

Preferred Stop Point

**Selected Fare: AM PM
(Please Circle or tick)**

**FORWARD THIS FORM TO: AUSTRALINER OPERATIONS
P.O. Box 2072 OR australiner@bigpond.com
TEMPLESTOWE HEIGHTS 3107**

ACCOUNTS AND PAYMENTS OPTIONS WILL BE ADVISED ON OUR RECEIPT OF YOUR APPLICATION FORM.

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**PETER DAVINE
MANAGER**